**VIVIANE ST. CYR**

(774)-578-2011

**marieistard@gmail.com**

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**QUALIFICATION SUMMARY**

***RN Colorado License***

Highly personable, dedicated and service-focused Healthcare Professional with 10+ years of dynamic experience in clinical care

• Outstanding customer service, communication and interpersonal skills. Proven ability to work collaboratively with diverse groups.

• Detail oriented, strong organizational skills, and the ability to carry out tasks with minimal supervision.

• Proficient in Microsoft Office: Word, Excel, PowerPoint.

**EDUCATION AND TRAINING.**

BUSINESS ADMINISTRATION AND MANAGEMENT, B.S Southern Technical College, Fort Myers, FL​ 2007–2011

PHARMACY TECHNOLOGY, A.S Southern Technical College, Fort Myers, FL 2003-2005

A.S Technic Pro Institute Boca Raton, FL 2015- 2017 ​ ​

**CERTIFICATIONS**

PHLEBOTOMY CERTIFICATION (CPT), Lee Memorial Hospital – Lee County, FL​​ 2009​​​ ​2007

PATIENT CARE TECH CERTIFICATE (PCT), Naples Community Hospital – Lee County, FL​​​ ​ ​2003

REAL ESTATE LICENSE, ARE Real Estate School – Waltham, MA ​​​​

**EXPERIENCE**

**Certified Nursing Assistant / CNA Brockton VNA Hospice** *Brockton , MA* **2020- Current**

Providing patients with top care with the necessities , such as feedings, cleanings, medications. Passionately provided companionship and service to all patients and family members.

Provided emotional support for the end of life .

**CERTIFIED NURSING ASSISTANT (CNA),** Faith and Family Hospice Care – *Marlborough, MA* **2019-2020**

Assisted patients with daily living such as feedings, cleanings, medications. Passionately provided companionship and service to all patients and family members.

**PHLEBOTOMIST/LAB ASSISTANT/CNA,** Old Colony Hospice – *West Bridgewater, MA*  **2017–2020**

Obtain, process and verify specimen(s) for laboratory testing, having expertise in fundamental biological characteristics and medical terminology, drawing blood from a varied age range of patients. Supported the nursing home and independent care departments.

**PHLEBOTOMIST,** Morton Hospital – *Taunton, MA*  **2013–2018**

Obtained, processed and verified specimen(s) for laboratory testing. Consistently practiced universal precaution. Supported the internal medicine department with blood work findings.

**CERTIFIED NURSING ASSISTANT,** South Shore Hospital – *South Weymouth, MA*  **2012–2014**

Assisted patients with daily living such as: monitoring blood pressure, feedings, cleanings and medicating. Supported the general functions of the Nursing department.

**PATIENT CARE TECHNICIAN/UNIT COORDINATOR,** Lee Memorial Hospital – *Fort Myers, FL* **2007–2009**

Passionately cared for terminally ill and cancer diagnosed patients. Answering and directing telephone inquiries in regards to patients, transfer patients demographics into company database, coordinated and executed discharges, maintained all patients’ privacy during admitting and discharging processes.

**PATIENT CARE TECHNICIAN,** Naples Community Hospital – *Naples, FL* **2004-2006**

Assisted patients with daily living such as monitoring blood pressure, drawing blood, inserting/removing IVs and Foley catheters.

Demonstrated the ability to interact and engage with patients from diverse cultural backgrounds and identities. Encouraged patient comfort and loyalty under difficult circumstances.

**BEHAVIOR SPECIALIST/HUMAN SERVICES AND CASE MANAGER,** Gulf Coast Center – *Fort Myers, FL* **2003-2005**

Ensured the quality treatment and service of mentally disababled clients, implemented behavioral interventions such as: training mental disabled clients independence and crucial life skills. Developed a comprehensive three month assessment to track client progress.